

Yuko Miyazaki, DPM

3000 Colby St, Suite 107 Berkeley, CA 94705

Phone: 510-647-3744 FAX: 510-764-2446

### FINANCIAL POLICIES

We realize medical bills involving health insurance can be very complicated. Our goal is to help you become aware of your responsibilities as an insured member.

**Please bring your insurance card to the office for every visit.**

You must bring your insurance card and a valid ID on your first visit, and your new insurance cards if at any time your insurance coverage changes. When you book your initial exam our office staff can confirm that we are contracted with your insurance carrier. If you like, you can confirm directly with your insurance company that we are contracted providers, before being seen. A customer service representative at your insurance company can confirm that information for you with our NPI number.

We strongly recommend that you get a reference or tracking number for all calls to your insurance company.

**Your Copay is due at the time of service.**

**If you have no insurance, or if we are not able to verify your insurance eligibility, we ask that you pay for the visit at the time of service.**

If we do not have verification that you are covered by an insurance plan, you will be expected to pay the charges in full at the time of visit. If we receive a payment from your insurance company, we will promptly refund any credit on your account.

**It is our office policy to send out 2 patient billing statements for balances due.**

After which we will roll your account over to an outside collection agency. To avoid this action, please contact our office and set up a payment plan if necessary. Payment plans that are not honored per verbal or written agreement are rolled over to our collection agency directly. This is why it is imperative that: **you update your address, telephone and employer information with us.**

**Cancellations**

Please provide a minimum 24 hour notice for appointment cancellations. There is a \$25 fee for all appointments cancelled with less than 24 hours notice.

**I have read and understand the above noted policies**

**Patient or Guardian**

**Date** \_\_\_\_\_

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**NOTICE OF PRIVACY PRACTICE (HIPAA)**

This notice describes how your health information may be used and disclosed and how you can access this information. Please review it carefully.

The law permits us to use or disclose your health information to those involved in your treatment. An example of this would be a specialist doctor who we involve in your care. We may also use or disclose your health information for payment of services. For example, we may send a report of medical progress to an insurance company. We may use or disclose your healthcare information for our normal office operations. For example, one of our staff will enter your information into our computer system. We may share your medical information with our business associates, such as a billing service. We have a written contract with each business associate that requires them to protect your privacy. We may also use your information to contact you. We may want to contact you to confirm appointments. If you are not home, we may leave this information on your answering machine or with the person who answers the telephone.

In an emergency we may disclose your health information to a family member or another person responsible for your care. We may release some or all of your health information when required by law. If this practice is sold, your information will become the property of the new owner. Except as described above, this practice will not use or disclose your healthcare information without your prior written authorization. You may request in writing that we not use or disclose your health information as described above. We will let you know if we can fulfill your request.

You have the right to know of any uses or disclosures we make with your healthcare information beyond the above normal uses. As we will need to contact you from time to time, we will use whatever address or telephone number you indicate. You have the right to transfer copies of your health information to another practice, and we will assist with this transfer. You have the right to receive a copy of your health information with a few exceptions. Give us a written request regarding the information you want to see. If you also want a copy of your records we may charge you a reasonable fee for the copies.

You have the right to request an amendment or change to your health information. Give us your request to make changes in writing. If you wish to include a statement in your file, please give it to us in writing. We may or may not make the changes you request, but will be happy to include your statement in your file. If we agree to an amendment, we will not remove or alter earlier documents, but will add new information.

**ACKNOWLEDGEMENT**

I have received a copy of the Notice of Privacy Practices.

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Patient/Guardian Signature

Date

Time